# **Rules and Regulations Questions**

### What do I need to do if I want to change the appearance of my yard or house?

First read the landscaping guidelines to determine if you need to seek the board's permission for your planned change. If the guideline is not clear about your particular situation, please contact the Board. The Board will request additional information as needed and provide a written opinion within 10 business days.

#### How do I report a potential violation of the rules and regulations?

Homeowners should try to address any potential rule deviations with their neighbors before approaching the Board of Directors for help. After such efforts, a homeowner may complete a "rule deviation submission" via the link on the website. Include all the pertinent information such as date, rule deviation, names, picture evidence, etc. All pertinent parties will be contact about the next steps.

### What do I need to do when I want to sell my home?

When an association member decides to sell their home, they must request a closing package from the Board of Directors at a cost of \$30. This package includes all the latest copies of important documents, information about insurance and fees, and most importantly an updated financial statement showing any open balances and the next invoice due. Please request this package no later than 30 days before your expected closing date.

## The light pole in my area is out / damaged, what can I do?

The Board leases the lights from Connecticut Light and Power so anyone (not just the Board) can report a problem by calling CL&P at 1-800-286-2000). CL&P will issue a repair Reference Number that you can check up on until the problem is solved. Please let the Board know of such problems as well so we can help monitor the issue along with you.

### Who do I contact about my mailbox?

Homeowners should contact the Meriden Post Office at 203 235 5755 at 190 Center Street.